# DAVID JACKSON

## IT ADMINISTRATOR

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## Profile

Dedicated IT Administrator with 5 years of experience managing IT infrastructures, ensuring network security, and providing technical support to staff and management. Skilled in system troubleshooting, network administration, and implementing efficient IT solutions to improve workflow.

## Skill Highlights

- Network Configuration & Management
- Server Installation & Maintenance (Windows/Linux)
- Virtualization (VMware, Hyper-V)
- Active Directory Administration
- Cloud Solutions (AWS, Azure)
- Data Backup & Disaster Recovery

## Experience

**IT Administrator**
XYZ Technologies Pvt. Ltd., Delhi
*January 2020 – Present*

- Managed and maintained company's IT infrastructure, including servers, workstations, and networking devices.
- Administered Active Directory, created user accounts, and managed permissions.
- Implemented security policies, antivirus solutions, and firewall configurations.

## Education

**Bachelor of Computer Applications (BCA)**
Delhi University, 2017

## Languages

English – Professional
Hindi – Native

## Certifications

- Microsoft Certified: Azure Fundamentals
- CompTIA Network+ Certified
- Cisco Certified Network Associate (CCNA)